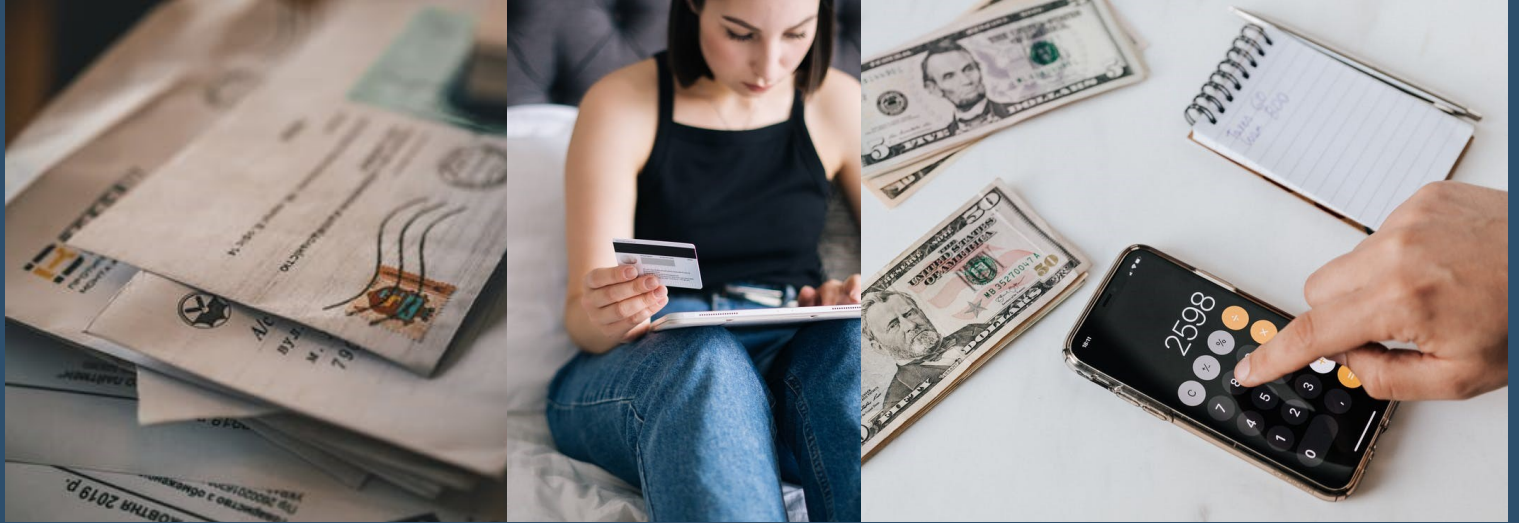


# Help is available for Rent, Mortgage, and Utilities

Have you been impacted by COVID-19?



You may qualify for the...

## CARES '21 Home Relief

We know many of our local families are dealing with difficult situations due to the Coronavirus pandemic. We have a special program available to help.

Utility Bill Assistance:  
Electric \* Gas \* Water  
Sewer \* Trash  
Rent Assistance  
Mortgage Assistance

Visit [www.accaa.org](http://www.accaa.org) or call 440-990-1740 for details  
Complete the Application Packet  
Submit the Required Documents  
Staff will call to schedule an appointment  
Be available by phone at the time of your appointment



**440-990-1740**  
or call 2-1-1 for more  
information

Ask about Rise Above COVID Assistance and other programs available to help you.  
*Eligibility varies by program – the application process will identify the program you qualify for.*

# CARES '21 Home Relief



The Application Packet is available for download on our website... [www.accaa.org](http://www.accaa.org)

Or call 2-1-1 or 440-990-1740 to request a packet

## What information will I need to provide?

- ◆ Community Service Block Grant– Customer Intake Application Form
- ◆ Customer Assistance Request Related to COVID-19 Pandemic Form
- ◆ Documentation of economic hardship due to COVID-19 (such as documentation showing reduction in job hours or job loss, medical hardship, or other factors that caused a household to be unable to meet basic needs because of the pandemic.)
- ◆ Duplication of Benefits Form
- ◆ Photo ID for primary applicant
- ◆ Proof of income for all household members 18 years or older for the past 90 days/3 months  
For seasonal or self-employed individuals, please provide proof of income for 12 months  
Household member (s) 18+ that have no income, must fill out the Self-Declaration of Income Form
- ◆ Landlord contact information, Landlord Verification and Agreement for Program Participation Form, Eviction or past due rent notice, copy of lease agreement, Landlord W-9 Form
- ◆ Notice of late mortgage payment(s), Release of Information Form, Mortgage Company W-9 Form
- ◆ Copy of utility bill (s) showing disconnect, shut off or past due

## What will I need to provide during my appointment?

- ◆ Verification of Names, Dates of Birth, and Social Security Numbers of all household members
- ◆ Explanation of hardship due to the COVID-19 pandemic

## Submit Your Required Documents:

Scanned and Emailed To: [caresrelief@accaa.org](mailto:caresrelief@accaa.org)

Faxed To:

440-997-6162

Mailed To:

ACCAA-CARES  
4200 State Road  
Ashtabula, OH 44004

Drop Off At The Following:

4200 State Road, Ashtabula  
(8 am-4 pm M-F or after hours drop box)  
(Please mark them "CARES Relief")

Ashtabula County 80%Area Median Income (AMI) April 2020-March 2021

Annual Limits - Household Size							
1	2	3	4	5	6	7	8
\$36,500	\$41,700	\$46,900	\$52,100	\$56,300	\$60,450	\$64,650	\$68,800



For information or to request  
an application packet... call  
**440-990-1740**

Visit our website for details and helpful  
instructions about how to complete the  
Application Packet

[www.accaa.org](http://www.accaa.org)